THE REAL BLACK FRIDAY

Judit Ordog-Andrasi

@knifeofdreams





DISCLAIMER

PRODUCTION SYSTEM THAT SERVES REAL CUSTOMERS

NO BLAMING

NO SILVER BULLET

EMAILS

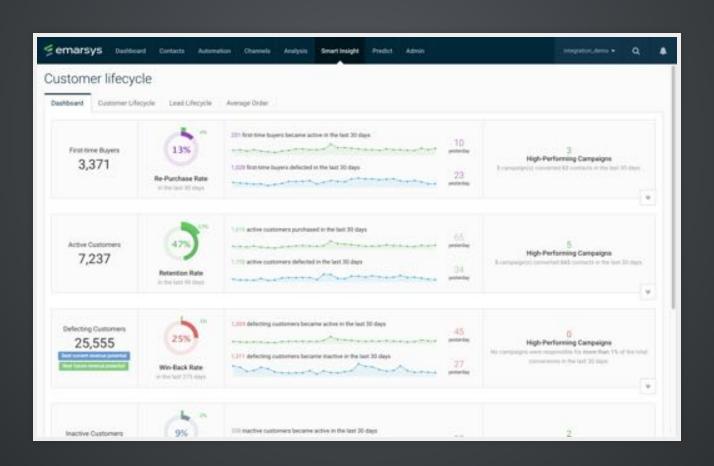
B2C MARKETING AUTOMATION SOFTWARE ENABLING TRUE 1-TO-1 COMMUNICATION

EMAILS



BLACK FRIDAY

SMART INSIGHT





THE PROBLEM







THE HOTFIX











WHAT WOULD YOU DO?



WHAT WOULD YOU DO?



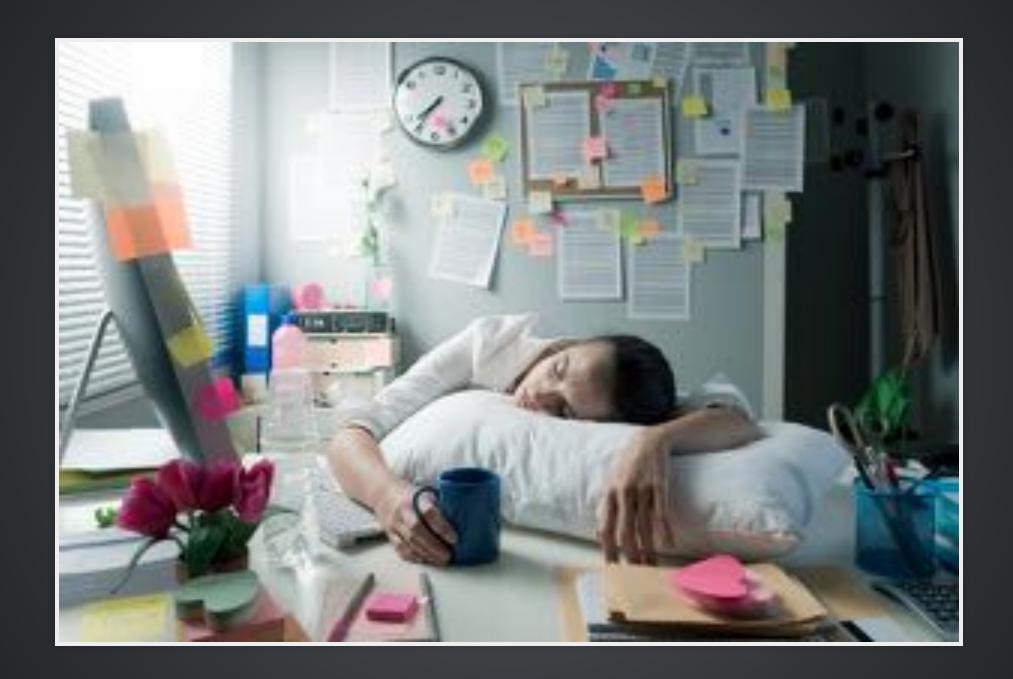
AUTOMATION CENTER

UNIQUE CONSTRAINT

TAKEAWAYS

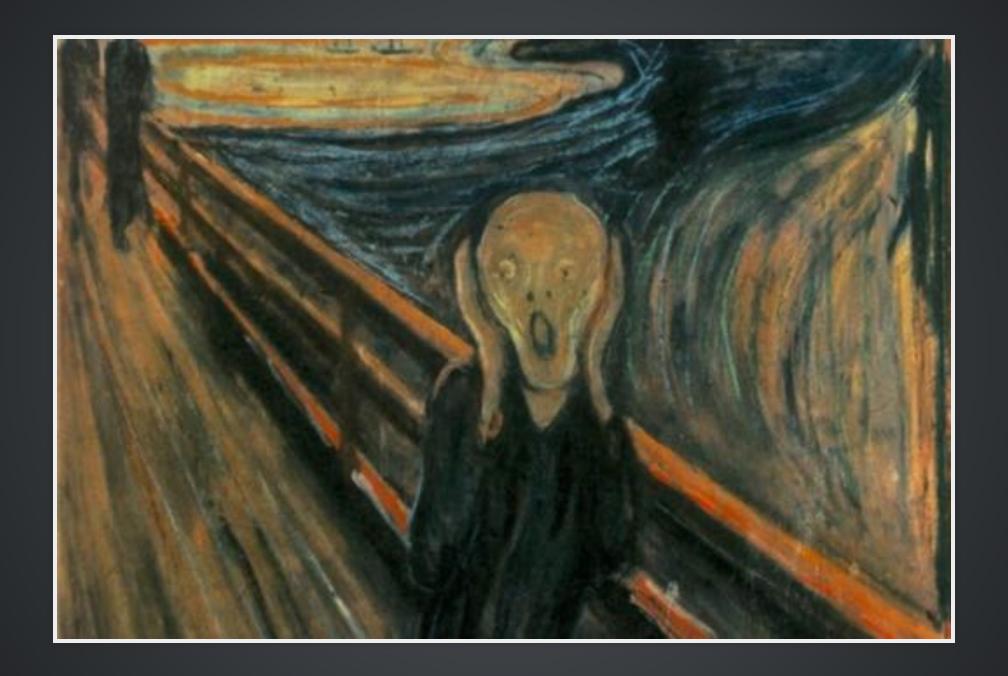
WHAT IS CRITICAL?

HAVE A PLAN!



THE INFRA









THE TWELVE-FACTOR APP

II. DEPENDENCIES



THE CODE



Software can be chaotic, but we make it work



Expert

Trying Stuff Until it Works

O RLY?

The Practical Developer @ThePracticalDev

DARK LAUNCHES





THANK YOU!

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